

Rules for pre-ordering of a subscriber number

It is possible to preliminary get acquainted and select the Subscriber number on the official Humans website and in the Humans Mobile Application to simplify the preliminary selection of a number by the Customer to order Number Selection or Number Change services.

During preliminary ordering, the Customer can use a special interface to view and select a number from the numbering resource allocated by Humans available at the time of ordering. The Customer should be acquainted with the conditions for Select a [Special Category Number](#) and [Number Change](#) services.

In order to connect the Subscriber number selected in the preliminary order, the Customer should:

In order to connect the Subscriber number selected in the preliminary order, the Customer should from the moment of placing the preliminary order, within 72 hours, conclude Communication Services Agreement with Humans, having previously provided the Humans representative with the pre-order number or QR code received after the completion of the preliminary order before concluding the Agreement.

The Subscriber number selected by the Customer under the preliminary order is connected after the conclusion of the Agreement and according to the terms for a [Special Category Number](#) and [Number Change](#) services.

In order to use the Subscriber number selected under the preliminary order, the Customer should install the Humans Mobile Application meet all conditions for rendering a [Special Category Number](#) and [Number Change](#) services.

In case of failure to comply with the specified conditions, the preliminary order of the Subscriber number will be canceled.

The provider does not guarantee the connection of a pre-ordered Subscriber number in case of breaching the procedure for pre-ordering of a Subscriber number, non-fulfillment of the conditions for a [Special Category Number](#) and [Number Change](#) services, or if there are no engineering capabilities.

The Services and Tariffs are managed via the Humans Mobile Application (Application). The customer should install the Application to his/her/its subscriber device. The Provider is not responsible for the negative consequences for the customer, if he/she/it does not install the Application.